



Community Facilities Leader - ShowerBox Central London and Community Partnerships

Location: Central London, WC2H and at partner homelessness services within London

Hours: 2 services per week to begin with, totalling 14 hours. Scope to grow based on further ShowerBox partnerships and mutual agreement

Saturdays (7:45am - 4:15pm)

Mondays/Wednesdays (9:30am - 3:30pm)

Pay: £16/hour

About ShowerBox

ShowerBox is a registered charity, providing free, welcoming shower services for people experiencing homelessness and hygiene poverty – offering dignity, care, and a safe space for anyone who needs us. We operate in Central London, Birmingham and Barking. Our Central London project is our busiest – over 300 guests visit each Saturday and between 60 and 90 guests have a shower. We couldn't do it without our amazing team of 20+ volunteers each week.

We are now launching our new London Community Partnership service, which heralds a new chapter for our charity as we seek to support more people facing homelessness across the capital. By creating strong partnerships with homelessness organisations already embedded and doing brilliant work in their local areas, we will be able to bring showers, increased wellbeing, deeper community cohesion and more dignity to their guests.

Role Summary

We're looking for a friendly, reliable, experienced, confident and hands-on Community Facilities Leader to drive and take the lead on the set up, operation and pack down of our mobile shower unit at our Central London project and at our new Community Partnership services.

Note that we are growing this role alongside the launch of our new London shower route. While our current requirement is for twice per week, we are actively working to develop further London services throughout the week.

As we continue to fine-tune our five-year strategy and expansion plans, our ambition is to build a network of community partnerships that enables us to operate a service across the main London boroughs, five days per week. As this develops, there is potential for the role to grow into a full-time position.

This may suit someone looking for more regular hours, while others may prefer to keep to two or three shifts per week. Either way, we'd love you to apply, and we can share more about how the role may develop as our London services grow.

In support of our Central London Shift Lead and working alongside partner homelessness services, the role will require:

- hitching and driving our mobile shower trailer across London on a Saturday and one or possibly two other days to begin with
- setting up the trailer - levelling it, attaching the standpipe, hooking up the gas bottles, electricity cable and waste pipe
- troubleshooting any issues which may arise with the showers on site, such as low water pressure or the water pump not working properly
- Welcoming shower guests with warmth and respect
- monitoring and addressing maintenance needs of the van and trailer eg flat tyres, low petrol, low gas bottles etc
- Ensuring health and safety standards are upheld and safeguarding procedures are followed
- leading a small team of volunteers who will clean and monitor the showers

Requirements:

- Full UK driving license and competent, confident driver for navigating London's busy roads
- Organised and dependable, with excellent communication skills
- Strong experience with mechanics/good understanding of plumbing
- Physically able to setup (lifting, connecting gas/water/power - training provided)
- Ability to problem solve
- Alignment with ShowerBox's values of dignity, respect, and inclusivity

Preferable experience:

- Experience towing a trailer
- Certified First Aider

- Experience supporting vulnerable adults e.g due to mental health, substance use, homelessness etc
- Experience of safeguarding processes and conflict management

To Apply:

Please send your CV together with a supporting statement demonstrating how your relevant experience and skills make you a great fit for the role to sarahlampsey@showerbox.org.